

Dear Employer,

Thank you for choosing Starmark<sup>®</sup>. Below is a temporary ID card for your covered employees to use until your group's permanent ID cards are available.

Permanent ID cards will be mailed directly to each employee's home within seven to 10 business days. Once the permanent ID card is received, please remind your employees to replace the temporary ID card with the permanent card. This is an important step to help minimize any confusion when they seek healthcare services.

Should you have any questions, please feel free to contact your Starmark Sales Representative.

Sincerely,

**New Business** 



## Employee

Group ID: SM89426E Employer: Aerie Corporation

Temporary Card has been provided for the member's convenience. For questions regarding coverage or benefits, contact the Customer Service number provided on the back of this card.

Claims Submission EDI: 61425 Mail: Starmark

P.O. Box 2942 Clinton, IA 52733-2942





This plan does not utilize a PPO network\*. Plan reimbursement is based on the Reasonable Fee, per the terms of the Plan Document, and may vary by state. SC physician reimbursement: 150% of Medicare SC facility reimbursement: 175% of Medicare \*Except for transplant services and specialty Rx.

Self-funded plan administered by Starmark

Customer Service	Precertification
To confirm eligibility, verify benefits or check the status of a claim, call customer service at 800-522-1246, or visit our website at www.starmarkinc.com THIS CARD DOES NOT GUARANTEE COVERAGE	To avoid penalties, precertification is required by calling 800.706.7427 prior to all hospital, rehabilitation or skilled nursing admissions, behavioral health residential treatment, hospice or home healthcare services, outpatient radiation and chemotherapy, and outpatient advanced imaging.
Value-Added Programs	
Access a doctor 24/7 – www.teladoc.com or 800-835-2362	For emergency admissions, call the precertification number within 48 hours or the next business day. Failure to comply may result in reduction of benefits.
Healthcare Bluebook™ cost and quality comparison – log in at www.starmarkinc.com	
Expecting a baby? Call 866-988-2229 to enroll in MaternaLink®.	